gistLondon

WINTER 2018-2019

Advanced Management Courses

RESTAURANTS

BARS

COFFEE SHOPS

FOOD & BEVERAGE

@gistlondon www.gistlondon.co.uk

London | Saunderton | In-House



MESSAGE FROM THE FOUNDER

A career in restaurant management is one of the most fulfilling career choices one can make.

Daily human interaction, flexible working patterns, and great social life are but a few of the reasons you choose to do it. Education is the foundation of all growth, and I invite you to invest in your growth and education with me. GIST|PRO had been designed to deliver fast, continuous

personal growth in this great career choice!

ON THE MENU

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THE BRIEF

What

Over 7 days, GIST PRO covers all the key areas for the successful management of a food & drink related business. In addition, the course includes 7 Level 2 assured compliance certificates.

Who

GIST|PRO advanced management course was designed for restaurant managers, general managers and new owners. Ideally, we recommend at least 2 years management experience

Why

You want to take GIST PRO course if you wish to advance your career in restaurants or any food and drinks related business. Very relevant to new or existing owners, growing and improving your business

How

This course is delivered in a mixture of lecture, small group and practical work, as well as real 'field' experiences. We have also listed a number of industry experts in their field, to deliver key topics



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COURSE MODULES

GIST|**PRO** course is designed in modules allowing you to participate in part or whole of the course. The course covers Personal & Career Development, Practical Leadership, People and HR Management and Financial Literacy, Management and Reporting. You will also receive access to 7 e-learning courses in compliance areas (such as health and safety, licensing etc).



Day 1 | Career Development

Food & Drinks industry overview Foundations in Personal Development Careers in Hospitality workshop Career planning Networking opportunities

Day 2 | Leadership in Hospitality

MEP Personal Assessments MEP Analysis Leadership and Management in Practice Emotional Intelligence

Day 3 | People & HR I

Basics of Human Resources Employer-Employee relations Contracts & Performance Management

Day 4 | People & HR II

Building a great team Team retention Employee life-cycle Interview skills

Day 5 | Financial Reporting

Introduction to P&L Major costs sections in a business Fixed and non-variable costs New business opening costs

Day 6 | Labour Cost

Projecting sales Preparing a payroll budget Flexible scheduling (rota) Productivity ratio

Day 7 | GP & COGS

Understanding COst of Goods Calculating Gross Profit Menu planning Periodical reporting Costs Management

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DELIVERIES



Round table

Most of the course will be delivered to the group, of up to 10 students, in a round-table format. It is an informal style, allowing open conversation and a progress at a pace that suits everybody

Small groups

Some of the modules will be delivered in a small-group discussion format. 2-3 students will team up and develop a concept or idea together

DELIVERY STYLE

Individual work

Where we work through personality skills and assessments, and where additional work is required at home, the students will work individually and present their work to the team

Experts talks

We have listed key industry experts to deliver modules in which they specialise. From marketing to recruitment and technology integration in the business you'll get to hear it from those who do it!

DELIVERY OPTIONS

Express Course Delivered in 2 consecutive weeks. Monday -Thursday. Intensive.

Weekly Course Delivered over 7 weeks. One day a week. Gradual progress.



STUDENT REVIEWS

"People management and financial skills were key to my decision to open my own restaurant business.

GistLondon has given me all the skills and confidence I needed"

Paolo Vernetti. Morso-London

"Great practical advice. Really boosted my career. I have continued to climb up the ranks, doing the job I love"

Yacine Bezegouche. Cafe Royal

"I loved every part of this course. It made a huge difference to my career and life. Emotional intelligence, leadership and financial training! all in one" Magda Da'Silva. Park Plaza

"gistLondon teaches a different way of thinking. You feel very inspired after the course. Definitely helped me realise my goals"

Adrian Marinescu. Flat Iron

MODULES & PRICES

| | Early-Bird | Normal |
|--------------------|------------|--------|
| 22-23 October 2018 | £199 | £249 |
| 24-25 October 2018 | £299 | £349 |
| 22-25 October 2018 | £499 | £599 |
| 29-31 October 2018 | £499 | £599 |
| 22-31 October 2018 | £999 | £1099 |

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